# Neuro-Mapping Project

## Service Mapping Template 2023

This Service Mapping Template captures the breadth of service provision provided by voluntary organisations in the community to support people with neurological conditions. There are 10 Service Categories and a total of 98 Service Types. The terminology used is representative of voluntary service providers. The last page gives definitions agreed for each category.

The Service Mapping Template was developed, using design thinking methodology, as part of the joint HSE NAI DFI Neuro-Mapping Project. Here is the link to the Report of the Neuro-Mapping Project.

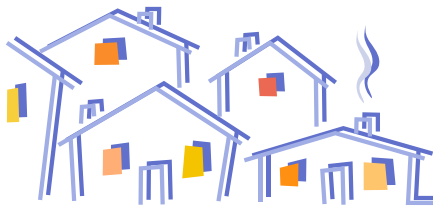| 1. Assessment and Planning |
|---|
| a) Neuropsychological - Assessment |
| b) Neuropsychological - Plan |
| c) Community Rehabilitation team - Assessment |
| d) Community Rehabilitation team - Plan |
| e) Multi-disciplinary - Assessment |
| f) Multi-disciplinary - Plan |
| g) Person centred plan – Assessment |
| h) Person Centred Plan – Plan |
| i) Vocational - Assessment |
| j) Vocational - Plan |

*Represents services that are included in more than one category

| 2. Therapeutic and Clinical Supports |
|---|
| a) Specialist Nurse (condition specific) |
| b) Specialist Nurse-Led Helpline |
| c) Palliative Care Nursing |
| d) Mental Health Nurse |
| e) Nurse (other than listed above) |
| f) Physiotherapy |
| g) Speech and Language Therapy |
| h) Occupational Therapy |
| i) Dietician Services |
| j) Neuropsychological Therapy |
| k) *Social Work |
| l) Counselling and Psychotherapy |
| m) Cognitive Rehabilitation |
| n) Specialist Exercise Programmes |
| o) Community Rehabilitation |
| p) Continence Service |
| q) Group-Exercise Programmes in the Community |
| r) Provision of Complimentary Therapies |
| s) Music Therapy, Art Therapy, Horticultural Therapy, Drama Therapy |

*Represents services that are included in more than one category

| 3. Supported Living/Accommodation Support |
| --- |
| a) Independent Living Support |
| b) *Home Care services – Supported Living |
| c) *Personal Assistant Services – Supported Living |
| d) Provision of Short-Term Accommodation in the Community |
| e) Provision of Long-Term Accommodation in the Community |
| f) Long Term Supported Living Services |
| g) Step Down Care |
| h) Residential Rehabilitation |
| i) Transitional Living Services |



| 4. Respite |
| --- |
| a) Provision of Short Breaks |
| b) *Personal Assistant Services – Respite |
| c) *Home Care Services – Respite |
| d) Respite Hours |
| e) Emergency Respite |
| f) Residential Respite |
| g) Alternative Respite (holiday breaks) |
| h) In-Home Respite |
| i) Out-of-Home Respite |
| j) Nursing Home Respite |
| k) Dedicated Respite |

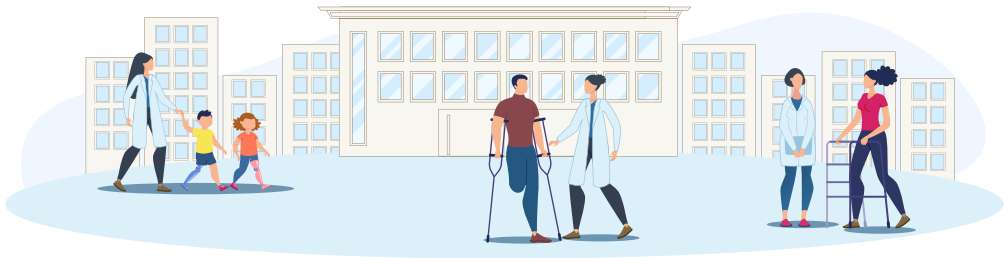*Represents services that are included in more than one category

| 5. Accessibility Supports, Activities of Daily Living and long-term supports |
| --- |
| a) Provision of General Aids, Appliances and Equipment (walking aid, shower chair) |
| b) General Communication Aids or Devices |
| c) Provision of Specialist or Bespoke Equipment (wheelchair, provision of voice messaging/message banking/voice repair) |
| d) Custom Posture/Seating Service |
| e) Equipment Loan Service |
| f) Assistive Technology |
| g) Computer Apps/Software |
| h) Driving Assessment and Supports |
| i) Provision of Dedicated Transport Services |
| j) *Personal Assistant Services – Accessibility Supports |
| k) Alarms |
| l) Day Rehabilitation Programmes |
| m) *Day Services – Accessibility Supports |



*Represents services that are included in more than one category

## 6. Community Integration and Participation

| |
|---|
| a) Rehabilitative Training Services |
| b) Individual Community Rehabilitation |
| c) Social Prescribing |
| d) Self-Management Symptom Management Programmes and Resources |
| e) Leisure Activities/Programmes |
| f) Peer Support Programmes |



## 7. Vocational/Employment/Training/ Rehabilitative Supports

| |
|---|
| a) Support to Retain Employment |
| b) Return to Work Programme |
| c) Vocational Rehabilitation Programmes |
| d) *Rehabilitative Training – Vocational |
| e) Vocational Training |
| f) Information Talks to Employers |
| g) *Day Services – Vocational |

*Represents services that are included in more than one category

## 8. Information, Advocacy, Education

| |
|---|
| a) Information and Support in all grants and entitlements, (e.g., Social Protections, Medical Card, Housing Adaptation |
| b) Information and Guidance on Legal Matters |
| c) Information Helplines |
| d) Personal Advocacy Support |
| e) Support Groups/Information Talks for People with the Condition, Peer Support Service/Peer Support Groups |
| f) Access to Social Events |
| g) Online Forums/Webinars |
| h) Online Learning Resources |
| i) Information Resources: Websites, Newsletters, leaflets, Publications |
| j) Access to Hardship Funds |
| k) Palliative Care and End of Life Information and Support |

| 9. Family and Caregiver Supports |
|---|
| a) Support Groups/Fora for Family Carers |
| b) Family Carer Information and Training Sessions/ Programmes |
| c) Support Workers with Specific Family Carer support remit |
| d) *Social Work – Family and Caregiver |
| e) Psychological Supports for Families |
| f) Family Training (e.g., use of equipment, exercises) |
| g) *Respite – Family and Caregiver |
| h) Family and Caregiver Peer support |
| i) Holistic Services |

| 10. Co-ordination and Point of Contact |
|---|
| a) Individual Case Work Services (e.g., supporting engagement with health, disability/community services) |
| b) Community Worker or Key Worker Services |
| c) Case Management |

*Represents services that are included in more than one category

| Category | Definition |
|---|---|
| **1. Assessment and Planning** | Services which include formal and informal assessments, or the development of individual service or person-centred plans. |
| **2. Therapeutic and Clinical Supports** | Service interventions to improve health or reduce disability, whether from a healthcare professional, allied health professional or other qualified professional. |
| **3. Supported Living / Accommodation Support** | Services offering places to live or that help to promote and maintain independent living. |
| **4. Respite** | Services which provide a break from normal routine to reduce stress for the person or family member. |
| **5. Accessibility Supports, Activities of Daily Living and Long-term supports** | Services which offer aids or assistances that enable a person to live more independently or that help sustain long term wellbeing and independence. |

| Category | Definition |
|---|---|
| **6. Community Integration and Participation** | Services which reduce the barriers to participating in a person's local community or maximise involvement in local community life. |
| **7. Vocational/ Employment/ Training/ Rehabilitative Supports** | Services which help a person access, or retain employment, further education or training or other meaningful occupation e.g. volunteering |
| **8. Information, Advocacy and Education** | Formal or informal provision of relevant information, education, or representation to assist a person exercise their rights. |
| **9. Family and Caregiver Supports** | Services which enable family members or caregivers to adjust to a person's situation or that reduce the burden of care. |
| **10. Co-ordination and Point of Contact** | Services which assist in the coordination of other services for a person or assist a person to communicate with a service provider. |

## Disability Federation of Ireland

The Disability Federation of Ireland, DFI, is a federation of over 100 member organisations working with others to achieve a vision of an Ireland where people with disabilities are participating fully in all aspects of society.
Our mission is to work with people with disabilities to implement the United Nations Convention on the Rights of People with Disabilities and ensure their equal participation in society.

Through our work we contribute to:

- Policy implementation developments at national level spanning income and access to community participation.
- Member organisations being sustainable and in a stronger position to support people with disabilities to have a full life.
- People with disabilities being more active within their communities, as participants, advocates, and representatives.

## The Neurological Alliance of Ireland

The Neurological Alliance of Ireland (NAI) brings together 30 non-profit organisations to advocate for the rights of 800,000 people in Ireland living with a neurological condition.

Founded in 2003, the NAI advocates for the development of quality services for people with neurological conditions. Our campaigns are rooted in the experience of our members and the people and families with whom they work. We provide a united and expert voice on neurological care through advocacy, policy development, and awareness raising.

FULL REPORT   SERVICE MAPPING TEMPLATE   EMAIL   AUDIO VERSION

The full report can be accessed by scanning this QR code.

Service Mapping Template Voluntary Sector
Neurological Services 2023